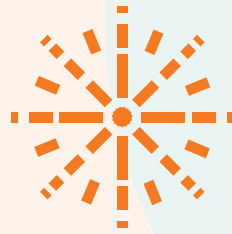




Celebrating Yesterday, Imagining Tomorrow

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Summary Report 2023/2024





Our Purpose

SPD is a charity set up in 1964 with the aim of helping people with disabilities or those who may develop disabling conditions to integrate into mainstream society. We remain committed to enabling them to be a part of the community and not apart from it.



Our Mission

We are committed to working in partnership with people with disabilities to develop their potential to the fullest so they can be self-reliant and independent.

Who We Serve

A pioneer in serving persons with physical disabilities, today our services cater to children and youth with developmental needs requiring early intervention and educational support, adults with varying congenital and acquired disabilities or at risk of developing disabling conditions who are seeking employment and independence, and the elderly who aim to be self-reliant through rehabilitation and day care.



Our Vision

To build an inclusive community where everyone is a part of it, not apart from it.

Message from President



SPD has come a long way since its inception in 1964 when it was set up to help persons with physical disabilities integrate into mainstream society.

Over the last six decades, we have continuously evolved to stay relevant, and grown to become one of the oldest and largest social service agencies in Singapore.

Today, our work in over 20 programmes and services has, in recent years, impacted 11,000 persons with disabilities or those who may develop disabling conditions. And this number is set to grow as we gear up to deliver more care services to our communities.

2024 marks SPD's 60th anniversary. This is a significant occasion that we hope to commemorate with pride and gratitude. At the threshold of a new phase of growth, we have been appointed to operate new programmes that support the Government's national agenda.

Post-18 support continues to drive demand for various services across our sector. We have been building our staff capabilities and reviewing how we can run our programmes better. This is crucial if we are to serve a more diverse profile of beneficiaries effectively, especially with the prevalence of autism spectrum disorder, in programmes such as our Day Activity Centre, employment support and training continuum and the Enabling Services Hub.

Fostering collaborations and partnerships with like-minded individuals and organisations is a

key approach to our community engagement strategy. This stems from our belief that it takes the whole village to raise a child, and in this case, the collective effort of every Singaporean to realise a truly inclusive society.

Therefore, I am deeply grateful to everyone who has embarked on this remarkable journey with us and contributed to our cause. Your unwavering support has enabled us to continue our vital work, touching lives and making a difference where it matters.

I wish to extend my heartfelt appreciation to SPD staff and my colleagues on the SPD Board of Management and Board committee members for your hard work, leadership and passion. To our clients and their families, you are the centre of everything we do.

Thank you.

Ong Toon Hui
President

Message from CEO

All of SPD's work anchors on our shared belief that persons with disabilities and those with disabling conditions should be given equal footing in a society that they are equally a part of. Our vision of an inclusive society has not changed in the last 60 years since SPD was set up, and it remains a driving force in what we set out to do today.

In FY2023/2024, we made good progress in meeting our strategic goals of becoming a trusted partner, an innovative and enterprising organisation, an inclusion champion, and the go-to organisation for physical disabilities. Above all, we ignited hope and made a difference to 11,000 persons with disabilities and their families.

More than 1,400 young children received early intervention support and more will be served in the coming year when we start operating two more EIPIIC centres.

Employment of persons with disabilities is a key focus of the Enabling Masterplan 2030. Our partnership with SG Enable, SPED schools and other social service agencies yielded encouraging results in this area. We placed 180 in open employment, and more than 130 were provided sheltered or supported employment.

We empowered 1,900 caregivers through workshops, resources and support groups. The Little Seeds Programme, borne out of our pioneering spirit to meet a service need, was offered to over 100 children and caregivers on our EIPIIC waitlist. The Take-A-Break programme received overwhelming response from caregivers, serving 60 instead of the targeted 50.

Sparks of innovation were evident in the launch of a supported employment model in school setting and a talent attraction and retention scheme, as well as leveraging of community assets to support our activities.

We built communities of advocates and empowered them to advance our cause. To date, we have 16 SPD Inclusion Champions comprising clients and caregivers. In the year, about 540 educators were trained to work with students with disabilities, and over 250 pre-school Inclusion Coordinators supported through two Communities of Practice sessions.

We regrouped our rehabilitation programmes to align with national rehab strategies. SPD@Toa Payoh



will be operating as a senior care centre (SCC), adding to two more new SCCs to be opened in the next financial year. While we grow our specialisation in supporting patients with stroke, spinal cord and head injuries, we are also ramping up our work in preventive care. The goal is to delay the development of disabling conditions and increase the patients' participation in the community.

Commissioned by the National Council of Social Service, a post-transformation assessment of our Organisational Development Journey between 2019 and 2023 revealed key improvements in the Process, Knowledge and People domains. These findings affirmed the professionalism, dedication and commitment that our staff bring to their work every day.

Even as SPD expands in staff strength, we will always be united by our SPD identity that is shaped by our shared vision and core values. The SPD core values - Commitment, Professionalism, Partnership, Openness and Agility - were refreshed in May 2023 and will guide us as we operate in a highly complex and multi-faceted environment.


My heartfelt appreciation to all my SPD colleagues, steadfast allies and supporters whose belief in our mission has empowered us to push boundaries and make strides forward. We warmly welcome you to be part of our journey as we step into the next chapter of progress.

Abhimanyau Pal
Chief Executive Officer

Our Milestones


1964

- The **Society for Aid to the Paralysed (SAP)** was officially registered with the Registry of Societies on 27 November 1964. Groundwork on the establishment of the Society was started by Mr Leslie Rayner and a few Rotarians.




1967

- The **Leslie Rayner Sheltered Workshop** was started to provide employment opportunities for people with disabilities who had difficulty finding jobs.




1970

- A new building was opened in June to accommodate the growing number of job requests and jobseekers with disabilities. By 1979, we became self-sufficient and profitable.



1985

- A bequest from the Estate of the Late Mr Lee Boon Huat, the Society's past President, enabled the implementation of the first **SAP Education Programme Bursary Awards**.




1994

- The new **SAP Vocational Rehabilitation Centre** was completed in June. It was the first purpose-built service centre set up by a charity to meet the rehabilitation needs of people with disabilities. It was subsequently renamed the **SPD Ability Centre** in 1998 after we changed our name to Society for the Physically Disabled that year.


1998

- From May 1998, we were renamed **Society for the Physically Disabled (SPD)**.




2010

- The **SPD Employment Support Programme** was launched in March to support jobseekers with disabilities.




2008

- The **AT Loan Library**, the first in Asia, was launched to enable people with disabilities to borrow AT devices.




2007

- Our first satellite centre **SPD@Tampines** opened its doors in June, taking rehabilitation services and social support to persons with disabilities living in the east.
- The **SPD Charity Show**, our first TV fundraising event, raised \$3.86 million.



2006

- We started the **SPD Therapy@Home Service** in September and the **Specialised Case Management Programme** in October.



2003


- The **SPD Rehabilitation Centre** was officially opened in August to serve the growing need for step-down rehabilitation services.

Subsequently in 2005, we extended our services outside our doors in the setting up of the **SPD Therapy Hub**, with the aim of providing quality therapy services to other charity organisations looking to engage rehabilitation services for their clients.

2001

- The **Assistive Technology Centre (ATC)** was launched in August to provide advice, consultation and training on assistive technology (AT).


Years later in 2015, ATC partnered SG Enable to manage Tech Able at the Enabling Village.



2011

- The **Building Bridges EIPIC Centre** in Tiong Bahru was opened in October to provide educational and therapy services for children with developmental needs under 7 years old.

Following this, three new EIPIC centres were launched - **SPD@Jurong** in 2012, and **SPD@Bedok** and **SPD@Tampines** in 2016.



2012


- We were awarded the inaugural **Charity Governance Award (CGA)** 2012 for Large Charities/ IPCs category. We clinched the CGA again in 2016, and then the **Charity Transparency Award** from 2016 to 2023.

2014

- We were renamed '**SPD**' in July as we had started serving people of other disabilities and not just those with physical disabilities.
- SPD@Toa Payoh** commenced operations to serve adults and the elderly with disabilities or who may develop disabling conditions.
- The **SPD Transition Programme for Employment** was launched in June to support adults with acquired disabilities in returning to mainstream workforce.

2018

- We expanded our enrolment criteria at the **Day Activity Centre** to serve adults with autism.




2021

- The **Brain Injury Rehabilitation Programme** was launched in June, making us the first known community service provider in Singapore providing specialised rehabilitation to persons with moderate traumatic brain injury.

2022

- The **SPD Contact Centre** was set up in September to provide training and employment opportunities for persons with disabilities in the contact centre industry.



Highlights of the Year

SPD was conferred the **Charity Transparency Award** for the sixth consecutive year since the Charity Council introduced it in 2016.



Keppel renewed their commitment with a **\$1 million** donation over three years to support the running of the **SPD Sheltered Workshop** and new senior care centre, **SPD@Canberra**.



Together with SG Enable, Institute of Technical Education (ITE) and the five local polytechnics, SPD co-organised the **Empowering Inclusivity for Workplace & Workforce Conference** held at ITE College Central on 16 November 2023. Aimed at promoting greater inclusion at workplaces and helping students with educational needs transit successfully into the workforce, the conference was attended by over 360 participants comprising employers, educators and allied health professionals and social service partners.



Equipped with dementia-friendly facilities, **SPD@Toa Payoh** was approved by the Ministry of Health to operate as a **senior care centre**.



The **first Enabling Services Hub**, operated by SPD, was officially launched by Minister for Social and Family Development Mr Masagos Zulkifli at Tampines West Community Club on 14 August 2023. The hub aims to develop a stronger ecosystem of support for people with disabilities.



Singapore Airlines donated **\$1.3 million** for the purchase of wheelchair-accessible vehicles and to provide **transport subsidies** for our day care clients.



Figures at a Glance



11,300
clients served in the year*



1,544
children and youth received early intervention and educational support



180
jobseekers with disabilities placed in open employment

359
persons with disabilities received employment related training



6,651
individuals supported by **123** therapists in **68** rehab-based community programmes



237
clients served in day activity and day care programmes



669
individuals underwent therapy at SPD Rehabilitation Centres



Over **18,000**
individuals reached through public education efforts



253
lives enriched through assistive technology



1,916
caregivers empowered



9,533
manhours donated by **241** individuals and **44** organisations

*based on service counts

What We Do

Levelling the Playing Field for All Children

Our early intervention professionals work with children with developmental needs in our EIPIIC Centres or their pre-schools to help them achieve every important milestone in their growing up years. Services include **EIPIIC Under-2s**, **EIPIIC@Centre**, **Development Support-Learning Support** and **Development Support Plus (DS-Plus)**.



Empowering the Next Generation

Education is an important social leveller, and every child deserves an equal opportunity to access a good education, enabling them to realise their potential and pursue their aspirations. We offer a holistic support system to students through bursaries, scholarships, case management and befriending services.



Empowering Lives with Financial Independence

Employment empowers persons with disabilities to be socially connected and enables them to exercise their talents and achieve life goals. We provide persons with disabilities with a continuum of employment and training support, and guidance to employers in their inclusive hiring efforts.



Enabling Greater Independence in the Community

Rehabilitation and therapy can help persons with disabilities and those with disabling conditions lead healthier and more independent lifestyles. We seek to improve the quality of lives of persons with disabilities and their caregivers by offering care, respite as well as therapy services.



Pushing Boundaries with Technology

We provide assessment, consultation and training in assistive technology to individuals and organisations to enhance the lives of people with disabilities.



Partnering Clients and Caregivers in Their Journey

Coping with a disability can be daunting for persons with disabilities and their loved ones. Our case management officers and social workers provide counselling, financial assistance, guidance on self-care and referrals to relevant community resources. They also support caregivers who are the first line of care to their loved ones.



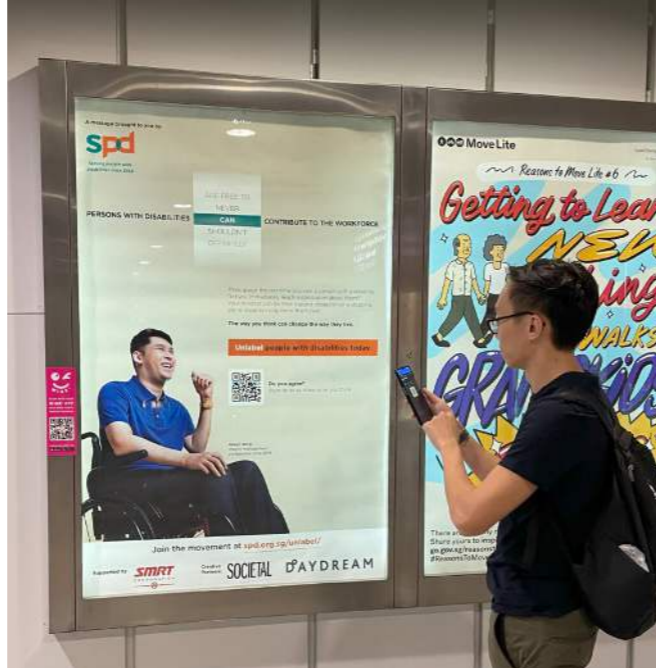
Growing the Sector Together

We contract rehabilitation services including physiotherapy, occupational therapy and speech therapy to social service agencies and other community organisations serving children with developmental needs, the elderly and persons with disabilities or who may develop disabling conditions. We hope to journey with our partners by value-adding to and providing quality care in their programmes.



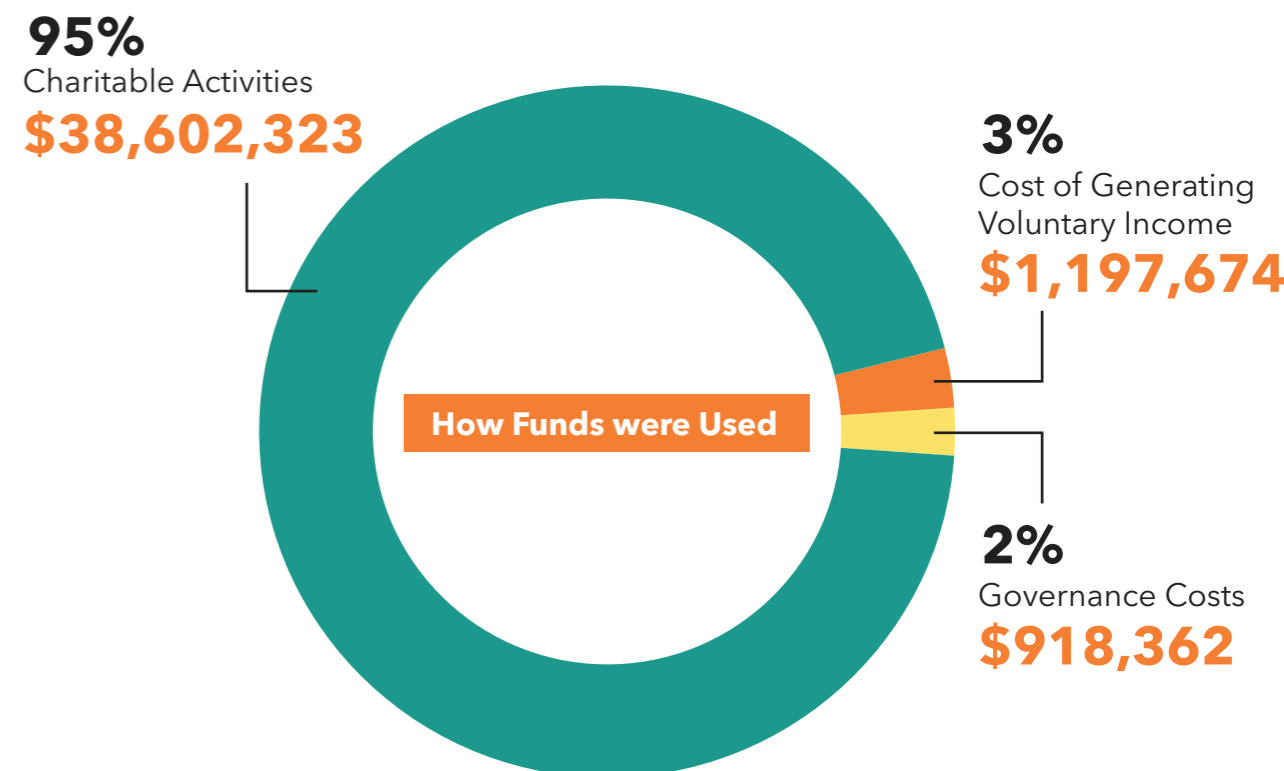
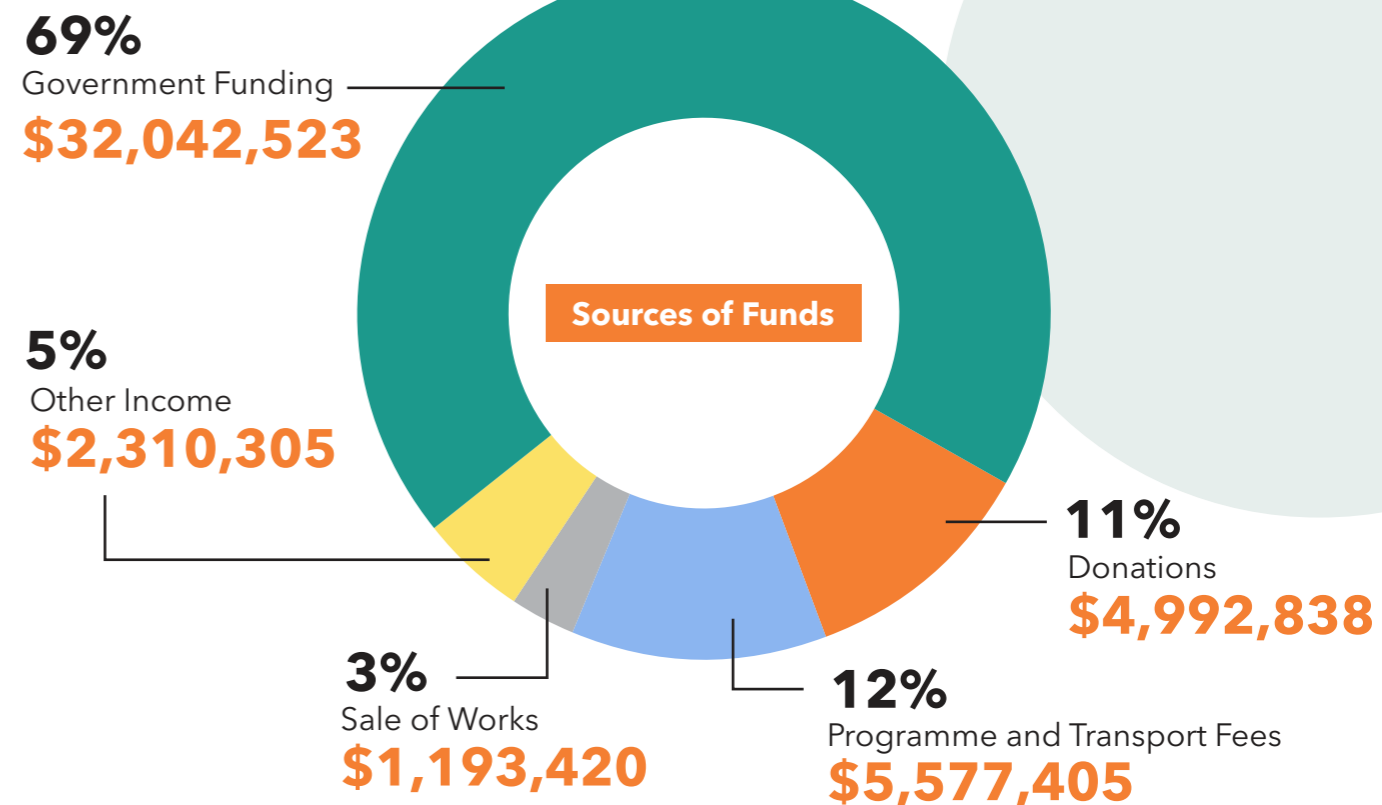
Fostering Understanding and Acceptance

Through talks, events, campaigns and workshops, we reached out to about 18,000 individuals with the aim of inculcating an inclusive mindset among Singaporeans.



Fund Sources and Usage

In FY2023/2024, we received **\$46.1 million** which went towards programmes and services for **11,300** persons with disabilities or who may develop disabling conditions.



Summarised Financial Statements

BALANCE SHEET

(as at 31 March 2024)

	2024	2023
ASSETS		
Current Assets	79,609,260	74,835,919
Non-current Assets	7,246,349	5,751,158
Total Assets	86,855,609	80,587,077
LIABILITIES		
Current Liabilities	12,335,609	11,465,209
FUNDS		
General Fund	37,358,310	32,728,393
Designated Funds	7,366,656	8,094,688
Restricted Funds	29,795,034	28,298,787
TOTAL FUNDS AND LIABILITIES	86,855,609	80,587,077

STATEMENT OF FINANCIAL ACTIVITIES

(for the year ended 31 March 2024)

	2024	2023
INCOME		
Voluntary Income	6,417,470	8,406,537
Investment Income	2,265,538	877,946
Income from Charitable Activities	37,388,716	36,116,968
Other Income	44,767	35,445
Total Income	46,116,491	45,436,896
EXPENDITURE		
Costs of Generating Voluntary Income	1,197,674	1,035,643
Charitable Activities	38,602,323	35,397,283
Governance Costs	918,362	796,993
Total Expenditure	40,718,359	37,229,919
NET SURPLUS	5,398,132	8,206,977

How You Can Help



Advocate

Help raise disability awareness and include persons with disabilities into the community.



Fundraise

If you have an opportunity to raise funds for us, or have ideas how we can do it, please share them with us!



Buy Our Products

Our Sheltered Workshop offers a wide range of products and services made by a team of more than 100 persons with disabilities. Your support will translate to more training and employment opportunities for them.



Offer Employment

Providing job opportunities to jobseekers with disabilities will greatly benefit the individuals and allow them to be financially independent.



Donate

Every donation goes a long way towards helping people with disabilities achieve independence and self-reliance.



Volunteer

An extra pair of hands is always welcome to provide additional help to our many programmes and services.



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#02-03
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Integrated Hub
Singapore 756973

SPD@Jurong

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SPD@Tampines

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SPD@Toa Payoh

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Tech Able

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     /SPDsingapore

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 information@spd.org.sg

 **6579 0700**

Unique Entity No: S64SS0052D
(ROS Registration)

SPD's status as an Institution of a Public Character (IPC)
was renewed for the period from 1 January 2022
to 31 December 2025.