



Serving people with disabilities since 1964



OUR JOURNEYS.

OUR STORIES.



SUMMARY REPORT 2022/2023

OUR PURPOSE

SPD is a charity set up in 1964 with the aim of helping people with disabilities of all ages integrate into mainstream society. We remain committed to enabling them to be a part of the community and not apart from it.





PEOPLE WE SERVE

A pioneer in serving persons with physical disabilities, today our services cater to children and youth with developmental needs requiring early intervention and education support, adults with varying congenital or acquired disabilities seeking employment and independence, and the elderly who aim to be self-reliant through rehabilitation and day care.

PRESIDENT'S MESSAGE



The SPD journey has been one of continuous transformation. From a workshop providing sheltered employment for people with physical disabilities nearly 60 years ago, we have since expanded to serve persons with varying disabilities through a range of programmes and services and be an advocate for greater inclusion.

The social issues confronting Singapore are challenging and complex. We continue to observe a gap in post-18 services, more children diagnosed with developmental disabilities, and a rising demand for eldercare services. While we are grateful for the national initiatives that are being rolled out (e.g. Enabling Masterplan, Plan for Successful Ageing), SPD is committed to playing our part to address the challenges.

We must gird ourselves to remain relevant in supporting emerging needs of people with disabilities. Our journey over the next few years will be exciting as we further our foray into the post-18 and elderly services landscape. With the opening of the inaugural Enabling Services Hub (ESH) in mid-2023, persons with disabilities and their caregivers living in Bedok and Tampines can expect more care options as more integrated services are made available to them closer to home. In tandem with the 2023 Action Plan for Successful Ageing, we will operate two senior care centres in Yishun over the next two years to help seniors age well in the community.

SPD will continue to exercise leadership and promote good professional practices in early intervention. We have once again joined hands with sector partners to co-chair and plan for the third Early Intervention Conference which is

scheduled to be held in April 2024. First mooted in 2018, the purpose of this conference is to build a future-ready early intervention fraternity to better help our children with developmental needs.

On the sustainability front, we have taken steps to integrate Environmental, Social and Governance (ESG) goals into our operations. While conserving resources is already part of our DNA as a charity, we are making even more efforts progressively to reduce our carbon footprint and adopt energy-saving practices, signalling our commitment to supporting environmental sustainability even as we work towards fulfilling our mission.

As we advance in our journey, I am thankful to be able to count on the guidance, counsel and dedication of my fellow SPD Board of Management members and the Board committees. I would also like to extend my heartfelt gratitude to our Patron, President Halimah Yacob for her unwavering support of SPD and persons with disabilities over the years. It was a privilege to have her host our donors at an appreciation reception at the Istana in February 2023 as we honour some of our staunchest supporters. My appreciation also to our former SPD President Mr Winston Ngan, who has stepped down from the Board in August 2022, for his invaluable contributions.

I am immensely grateful for the trust and steadfast commitment of our supporters and staff who share our aspirations. Please continue to join hands with us to create a positive impact for our beneficiaries and their families.

With the strong support of the SPD community, we are well placed to continue making bold strides in our transformation journey. Wherever you are on your journey, we are thankful that our paths have crossed and look forward to creating a legacy with you for the generations after us.

Thank you.

Yours sincerely,

Ms Ong Toon Hui
President

CEO'S MESSAGE



Passion, tenacity and partnership sum up SPD's journey in the last financial year. While the effects of the COVID-19 pandemic looked to be abating, the solidarity that continued to bind us as a society remained strong.

Within SPD, we are blessed to see our people, partners and friends rallying to support persons with disabilities – be it through service, time, or money. We do not take for granted their trust and partnership. Being conferred the Charity Transparency Award last year for the fifth consecutive time is testament to our robust governance practices, a promise we make to our supporters.

It is with their unwavering support that we were able to serve a record of over 11,000 persons with disabilities and their families in the year, while launching new programmes to respond to developing needs.

The Little SEEDS Programme at EIPIC was one such new initiative. After the pilot, we rolled out the programme to support close to 160 caregivers and children who are on the EIPIC wait list. We are working with volunteers to kick off a siblings programme to strengthen the bond between children with developmental needs and their siblings. We also look to bring intervention support into schools and working with educators to support the students in their natural learning environment.

Venturing out of our comfort zone to make inroads into the contact centre industry was a significant milestone. This project was in the works for a few years, and with careful planning, the idea

finally took flight and we welcomed our pioneer batch of call agents in September 2022. The call centre complements our other services to create sustainable employment and training opportunities for persons with disabilities to be financially independent.

On the rehabilitation front, we have successfully completed the pilot Hip Fracture Bundle Plus programme in collaboration with Tan Tock Seng Hospital. The programme was subsequently incorporated into the National One-Rehab Framework. The partner network of the SPD Therapy Hub also increased to 72 community-based programmes. And our footprint is set to grow as we set sights on supporting more persons with disabilities and the elderly with disabling conditions. Winning the bids to operate two senior care centres in Yishun and being appointed the administrator of the Take-A-Break Programme for caregivers since October 2022 signal the trust that our stakeholders have in us.

Exciting developments await us in the year ahead but further advancements to a society where everyone, regardless of abilities, is a part of, requires all hands on deck. When we come together to lend our voice and strength to a meaningful cause, a positive ripple effect ensues as shown in the stories in this report.

I would like to express my deepest gratitude to everyone who have journeyed with us in transforming the lives of persons with disabilities. To my colleagues at SPD, thank you for your dedication and commitment to what we stand for. With you in my corner, I am confident we can create greater social impact together as one. My heartfelt appreciation to our steadfast allies and supporters who have given us the confidence to advance our cause.

Whether you are an existing friend or a new supporter, we welcome you onboard our SPD journey as we embark on a new chapter of progress.

Thank you.

Yours sincerely,

Mr Abhimanyau Pal
Chief Executive Officer



HIGHLIGHTS OF THE YEAR

1. Appointment by the Ministry of Social and Family Development (MSF) to pilot the **Enabling Services Hub** in Tampines and Bedok in mid-2023.

2. Appointment by the Ministry of Health (MOH) to operate **senior care centres in Canberra and Melody Springs** located in Yishun, operational in 2023 and 2024 respectively.

3. The **SPD Contact Centre** began operations in September 2022, marking our first steps into the contact centre industry.

4. Appointment by SG Enable to administer the **Take-A-Break Programme** from October 2022 to provide respite service to caregivers nationwide.

5. Implementation of the **Little SEEDS programme** for 160 children and caregivers on the EIPIC waitlist.

6. Completion of the **Hip Fracture Bundle Plus pilot** by SPD@Toa Payoh with Tan Tock Seng Hospital, which was subsequently incorporated into the National One-Rehab Framework pilot.

7. In its fourth year, the **UNLABEL** campaign continued to debunk disability stereotypes through the installation of posters at 20 MRT stations between 25 November and 22 December 2022.

8. SPD Inclusion Champion and caregiver Mdm Tahirah Binte Mohamed was awarded the **Singapore Patient Caregiver Award** by Tan Tock Seng Hospital.

9. Services Committee member and former client Mr Wong Zi Heng, and SPD Inclusion Champion Mr Justin Kueh received the **Goh Chok Tong Enable Awards 2022**.

MAKING AN IMPACT

11,032 clients served in the year*



1,687

children and youth received early intervention and educational support



595

individuals worked towards greater independence through therapy at SPD Rehabilitation Centres



6,267

individuals supported by



158

jobseekers with disabilities placed in open employment



249

clients cared for at the day activity and day care programmes

104

therapists in

72

rehab-based community programmes



305

persons with disabilities trained for employment



254

lives enriched through assistive technology



230

individuals and

37

institutions donated



15,000

individuals reached through public education efforts



1,893

caregivers empowered

8,575

man hours

*based on service counts

WHAT WE DO

HELPING CHILDREN NAVIGATE THEIR WORLD

Our early intervention professionals work with children with developmental needs to learn about themselves and the world, and to achieve every important milestone in their growing up years.



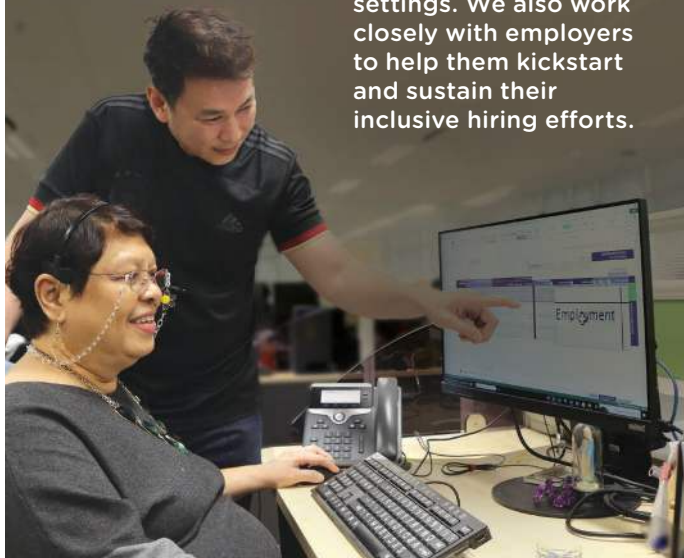
EMPOWERING THE NEXT GENERATION

By offering a holistic support through bursaries, scholarships, case management and befriending services, we hope to spur our youth towards their hopes and aspirations.



TRANSFORMING LIVES THROUGH FINANCIAL INDEPENDENCE

Employment is a significant milestone in every adult's journey, including those with disabilities. We support jobseekers in their employment journey by providing a continuum of employment support and training in supported, sheltered and open employment settings. We also work closely with employers to help them kickstart and sustain their inclusive hiring efforts.



IMPROVING QUALITY OF LIVES

Rehabilitation and care are key to helping persons with disabilities to gain the functional skills needed for greater independence. We seek to improve the quality of lives of persons with disabilities and their caregivers by providing care, respite as well as therapy services.



PUSHING BOUNDARIES WITH TECHNOLOGY

We work with persons with disabilities and various stakeholders, supporting them to identify ways of overcoming environmental challenges with technology at different stages of their lives.



PARTNERING CLIENTS AND CAREGIVERS IN THEIR REHAB JOURNEY

Walking alongside our clients and their families are our social workers and case management officers, who provide them with supportive counselling, financial assistance, guidance on self-care and referrals to relevant community resources.



GROWING THE SECTOR TOGETHER

Our therapists are well-trained to serve persons with disabilities in diverse community settings. We hope to journey with our partners by value-adding and raising their standard of therapy services and quality of care for their programmes.



FOSTERING UNDERSTANDING AND ACCEPTANCE

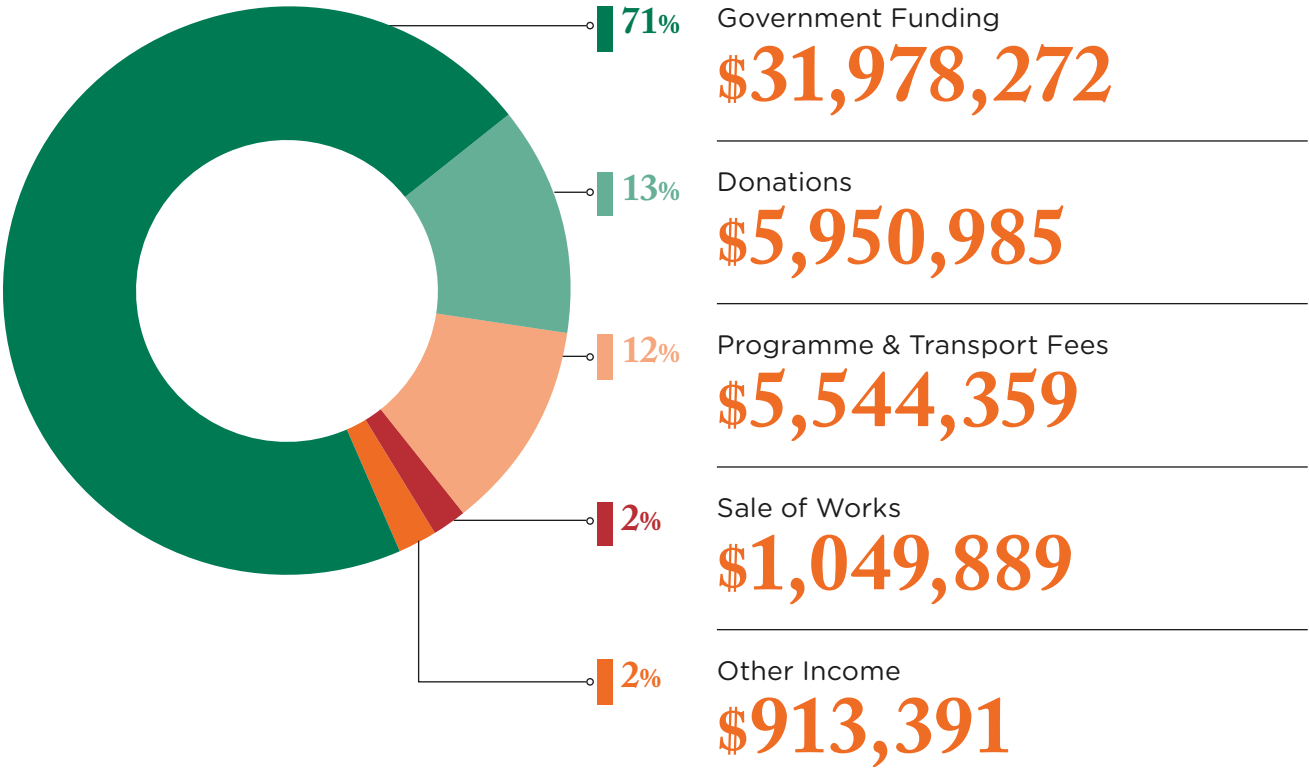
Through talks, events, as well as training and workshops, we reached out to over 15,000 individuals with the aim of inculcating an inclusive mindset among Singaporeans.



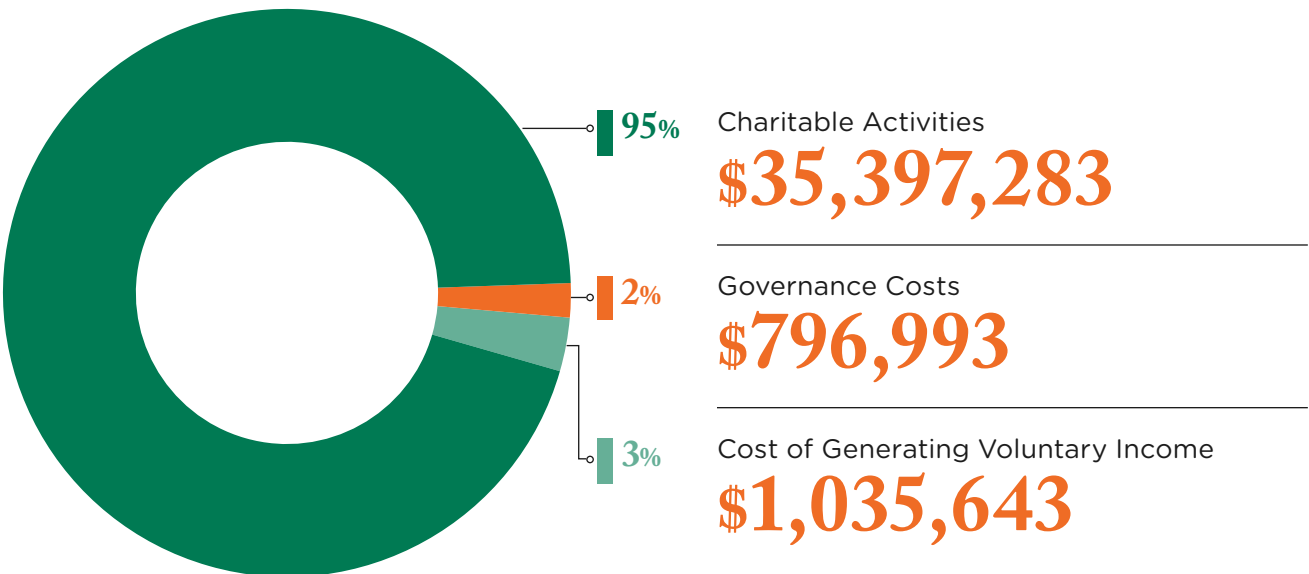
FUND SOURCES AND USAGE

In FY2022/2023, we received about **\$45.4 million**, mainly from grants and donations which went towards programmes and services for **11,000** persons with disabilities.

Sources of Funds



How Funds Were Used



SUMMARISED FINANCIAL STATEMENTS

BALANCE SHEET

(as at 31 March 2023)

	2023	2022
ASSETS		
Current Assets	74,835,919	69,865,302
Non-Current Assets	5,751,158	1,846,281
Total Assets	80,587,077	71,711,583
LIABILITIES		
Current Liabilities	11,465,209	10,796,692
FUNDS		
General Fund	32,728,393	28,936,850
Designated Funds	8,094,688	8,094,688
Restricted Funds	28,298,787	23,883,353
TOTAL FUNDS AND LIABILITIES	80,587,077	71,711,583

STATEMENT OF FINANCIAL ACTIVITIES

(for the year ended 31 March 2023)

	2023	2022
INCOME		
Voluntary Income	8,406,537	7,757,913
Investment Income	877,946	203,201
Income from Charitable Activities	36,116,968	34,101,334
Other Income	35,445	121,159
Total Income	45,436,896	42,183,607
EXPENDITURE		
Cost of Generating Voluntary Income	1,035,643	953,499
Charitable Activities	35,397,283	31,798,745
Governance Costs	796,993	728,458
Total Expenditure	37,229,919	33,480,702
NET SURPLUS	8,206,977	8,702,905

HOW YOU CAN HELP



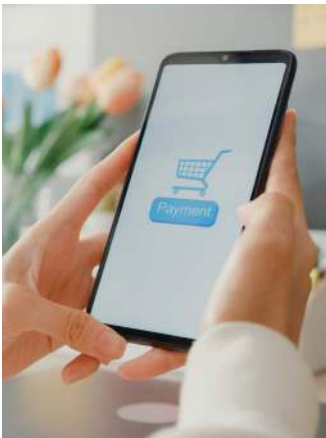
Advocate

Help raise disability awareness and integrate persons with disabilities into the community.



Offer Employment

Providing job opportunities to jobseekers with disabilities will greatly benefit the individuals and allow them to be financially independent.



Buy Our Products

Our Sheltered Workshop offers a wide range of products and services made by a team of more than 100 persons with disabilities. Your support will translate to more training and employment opportunities for them.



Fundraise

If you have an opportunity to raise funds for us, or have ideas how we can do it, please share them with us!



Donate

Every donation goes a long way towards helping people with disabilities achieve independence and self-reliance.




Volunteer

An extra pair of hands is always welcome to provide additional help to our many programmes and services.

Headquarters

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Unique Entity No: S64SS0052D
(ROS Registration)

SPD's status as an Institution of a Public Character (IPC) was renewed for the period from 1 January 2022 to 31 December 2025.