

Serving people with disabilities since 1964



Visi©n

To build an inclusive community where everyone is part of it, not apart from it.

Missi©n

SPD is committed to working in partnership with people with disabilities to develop their potential to the fullest so they can be self-reliant and independent.



Pur Purpose

Since 1964, SPD has been helping people with disabilities of all ages to integrate into mainstream society. We remain committed to enabling them to be a part of the community and not apart from it.

People We Serve

A pioneer in serving persons with physical disabilities, today our services cater to children and youth with developmental needs requiring early intervention and education support, adults with varying congenital or acquired disabilities seeking employment and independence, and the elderly who aim to be self-reliant through rehabilitation and day care.

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President's Message

FY2021/2022 was another challenging year as the world continued to reel from the impact of the COVID-19 pandemic. In times like this, the power of collective strength was all the more important as we joined hands to help persons with disabilities weather the storm.

We are thus very heartened by the solidarity shown by our staff, supporters, caregivers and partners in coming together to serve over 10,500 persons with disabilities in the year. Their immense support enabled us to deliver quality and timely services to persons with disabilities and their families, while enhancing our programmes and services to cater to the varying needs of our clients.

Programme Highlights

On the early intervention front, we piloted the Little Seeds programme at SPD@Jurong so that caregivers could learn strategies to support their children with developmental needs awaiting enrolment in the EIPIC programme. Much effort was also put into building capability among pre-school educators and caregivers through training courses and workshops to enable them to support children with disabilities better.

We resumed the DAC Without Walls programme in January 2022 after it went on a hiatus due to the COVID-19 situation. Piloted from late 2019, we hope to see more people with moderate disabilities enhance in their physical health, independence and social relationships through this community-based programme.

In June 2021, our rehabilitation centre branched into brain injury rehabilitation, making us the first

known community service provider in Singapore to provide rehabilitation to improve the quality of life of persons with moderate traumatic brain injury.

Together with SG Enable, Microsoft and Infocomm Media Development Authority, we developed the Digital Enablement Programme and trained 51 persons with disabilities in digital skills so that they would not be left behind in this highly digitally connected world that we live in.

We kept up our push for adoption of assistive technology (AT) with our ninth satellite AT Ioan library set up at the Singapore National Eye Centre. This is the first satellite AT Ioan library based in a healthcare institution.

Tapping on the collective strength of different social service agencies, we partnered SG Enable and two other social service agencies in developing a caregiver assessment and engagement framework for the disability sector.

Recognising the importance of self-advocacy, we appointed five individuals with disabilities and caregivers as Inclusion Champions and worked with them to advocate for the disability community.

Receiving the inaugural Enabling Mark (Gold) accreditation for two years from 27 August 2021 was certainly a great honour and we are heartened to receive this national-level accreditation from SG Enable.

Exciting times lie ahead as we gear up for the launch of a contact centre in the second

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guarter of FY2022/2023 which would provide employment and training for persons with disabilities. We will share more details in due time.

What We Do Together Matters

We are moved by the unwavering commitment of our longstanding partners as well as the support of our new friends who gave \$5.69 million in all to our cause. We are also blessed to have over 100 individuals and 17 corporate partners coming onboard as volunteers, contributing a total of more than 5,000 hours in service. Five corporates also supported our new groceries distribution programme where they bought groceries, then packed and delivered them to more than 100 families.

The road to inclusion has started and there is still some way to go. We are extremely fortunate to have many friends who have joined us on this journey. Without them, many of our achievements would not have been possible.

I would like to express my deepest appreciation to our partners, donors, volunteers, my colleagues on the Board, as well as the management team and staff of SPD, for believing in and staying true to our mission and for working hand-in-hand to empower persons with disabilities.

Our work in disability inclusion continues. Through it all, what we do together matters, because our unified action can rebuild lives and seed goodness in the community that would in time engender even more excellent outcomes.

Yours sincerely,

Winston Ngan



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Highlights for the Year

We were accredited the **Enabling Mark (Gold)** for two years from 27 August 2021 in recognition of our inclusive employment practices.







Asia Pacific Breweries (APB) Foundation Scholars Winston Wong and Elliot Teng, together with former Transition to Employment client Kishon Chong, received the **Goh Chok Tong Enable Awards** in recognition of their potential and commitment in serving the community.

WHAT WE DO TOGETHER MATTERS

We launched the **Brain Injury Rehabilitation Programme (BIRP)** in June 2021, making us the first known community service provider in Singapore provider in Singapore providing specialised rehabilitation to persons with moderate traumatic brain injury.



41 SPD staff were awarded two Star, 22 Gold and 17 Silver awards at the **Singapore Health Quality** Service Awards 2022.

B

An **SPD Contact Centre** is being set up under the Enabling Lives Initiative. Situated at the Enabling Village, the centre will provide employment and training for persons with disabilities and is expected to be operational by the second quarter of FY2022/2023.



Coming Together for Good



"Being a voice of change for our children with special needs takes mental strength and energy and may sometimes be lonely. So imagine my excitement when I was approached to be one of SPD's Inclusion Champions, where I was given opportunities to amplify my advocacy values through media features, focus group discussions and talks. I look forward to doing my bit to advance the disability cause with the support of SPD."

Mdm Tahirah Mohamed, SPD Inclusion Champion and mother of nine children of whom seven have special needs

"It has been a great experience working with SPD to provide internship opportunities for students with special needs. SPD's pre-internship training has helped the students to cope with the work tasks and they could valueadd to the company. With the support of the experienced job coaches from SPD, we were also able to onboard our interns smoothly. Thank you for the great work, Team SPD!"

Mr Lawrence Luan, Founder and Chief Executive Officer, Octopus8





"Exyte is privileged to be part of SPD's corporate volunteers and donors for more than 15 years. The partnership has been fantastic and ties in with our core value to inculcate diversity and inclusivity, while supporting meaningful CSR activities. We are thankful to contribute in our small ways and look forward to the continued partnership with SPD."

Mr Jerry O'Sullivan, Vice President, Operations (SEA), Exyte Singapore Pte Ltd (second from right)

"As a sportsman who had to contend with his fair share of injuries, I realised quite early on in life that I was taking for granted simple things like the ability to walk, squat, sit or lie down unaided. During my periods of "forced inactivity", my thoughts went out to those with permanent or semi-permanent physical and other disabilities. Before long, I resolved to support charities like SPD. Earlier this year, I visited SPD at their premises and it was a truly edifying experience. As one of its long-time supporters, I was delighted to see SPD making prudent use of its resources to carry out its activities, programmes and various initiatives for those with disabilities."



Mr Ian De Vaz, individual donor





"Working as a craftsman at SPD for over 51 years, I've had the opportunity to breathe new life into my customers' treasured books through book restoration, as well as binding journals with specialty fabric. Sharing my skills with the younger generation and members of public whenever they participate in our workshops makes me happy. I'm proud to be able to share my knowledge and the work that we do each day."

Mr Gan Boon Leong, Master Craftsman at the SPD Sheltered Workshop supported by Keppel





"Much of our work at SPD is possible because of the goodwill of the community. It is not only heartening but also inspiring to work with likeminded donors and sponsors to make a difference. I am proud to contribute to this ecosystem."

Ms Adeline Tan, Partnerships Manager, Resource Development, SPD

"In my nine years with SPD, nothing is more rewarding than helping clients with varying levels of needs build their confidence and a sense of belonging through creative activity planning. I am blessed to have a group of supportive colleagues in this journey as we continue to bring positive energy and make a difference in the lives of our clients."

"Mind Culture's vision of helping people thrive in the face of life's struggles aligns with SPD's mission to maximise the potential of people with disabilities. Understanding the challenges they face, we aim to support SPD's staff by assisting them in coping with the weight of their duties and responsibilities."

Ms Jeslyn Lim, Founder and Managing Director, Mind Culture

Ms Shahidah Lam, Senior Training Officer, SPD Day Activity Centre



Figures at a Glance



clients supported in the year*



1,512

children and youth received early intervention and educational support



jobseekers with disabilities placed in open employment



121 persons with disabilities trained for employment



6,150

individuals supported by 104 therapists in 61 rehab-based community programmes





507

individuals underwent therapy at SPD Rehabilitation Centres



214 clients served in day activity and day care programmes



262 lives enriched through assistive

technology



1,456 caregivers supported



15,000

individuals reached through public education efforts



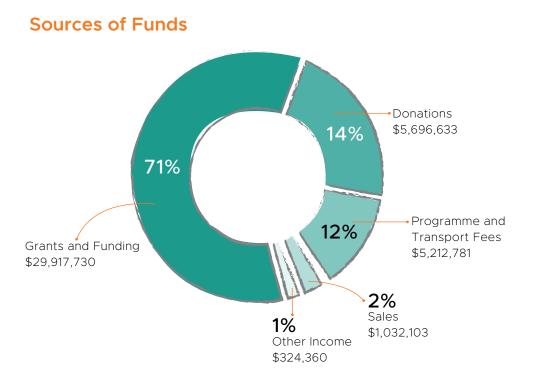
individuals and

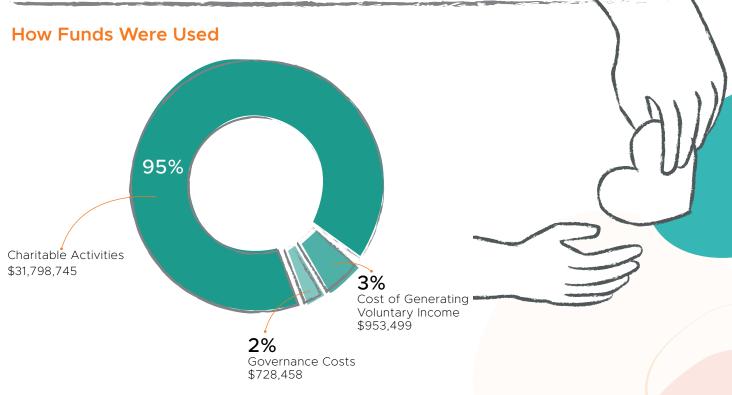
17 institutions donated 5,145 man hours

Sources of Funds and How They Were Used

WHAT WE DO TOGETHER MATTERS

In FY2021/2022, we received about \$42.2 million, mainly from Government grants and donations, which went towards programmes and services to enable more than 10,500 persons with disabilities. Our support cost was maintained at 16 per cent of the \$33 million total operating expenditure.





Helping Children Reach for the Stars

In our early intervention programmes, we work with children and youths with developmental needs to help them achieve their educational milestones.



1,429 children and youths supported.



Highlights

- Under our newly-enhanced Transition Programme, our Early Intervention Programme for Infants and Children (EIPIC) graduates and caregivers were offered three months of support post-graduation to help ease the children's transition into primary school.
 - We piloted the Little Seeds programme at SPD@Jurong to support caregivers whose children were waiting to be enrolled in the EIPIC.



• A fundraising campaign was set up to encourage caregivers of children who have benefitted from the **Continuing Therapy Programme** (CTP) to pay it forward by sponsoring therapy services for children from lower-income families.

Early Intervention Programme for Infants and Children

678 65 56 children served at four centres, a advanced to mainstream progressed to special 1.5 per cent increase from last year. primary schools. education schools. **Diagnostic Profile** 29% Global developmental delay 59% Autism spectrum disorder 12% *includes cerebral palsy, speech and language difficulties etc Others' **Development Support-Learning Support (DS-LS)** Provided More clients were

therapy packages and

567

26 learning support packages at 326 pre-schools. More clients were served this year with the relaxation of COVID-19 measures.



Number of pre-school partners grew by 23 per cent to 326 with greater outreach to pre-schools to raise awareness of the programme.



66

I've always treasured the partnership with SPD as their DS-LS is truly a programme that we can rely on to support children who need help in their learning. The teachers and I also benefitted from this programme as SPD's therapists are very willing to share useful methods that we can use to teach the children better. I look forward to our yearly partnership and also hope that more childcare centres in Singapore can take up this programme with SPD too."

Ms Germaine Chia, Principal, Childcare@The Enrichment Pte Ltd (left, in white top)



WHAT WE DO TOGETHER MATTERS

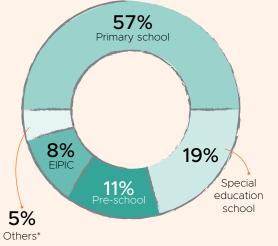
Continuing Therapy Programme (CTP)

158

children and youths served, an increase of 10 per cent from last year.



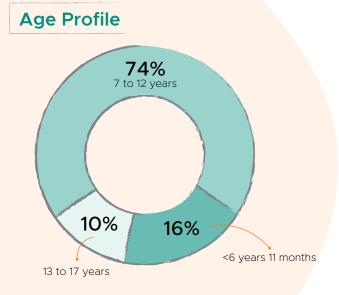
Educational Profile



*includes secondary school and no schooling

Diagnostic Profile

43% Developmental delay



46% Autism spectrum disorder

11% Others*

0

*includes attention deficit hyperactivity disorder, physical disabilities etc



WHAT WE DO TOGETHER MATTERS

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Coping with and Enjoying School with Timely Intervention

Muhammad Aqif Bin Muhammad Zulkarnain, 9

Aqif was diagnosed with moderate-severe language delay and attention difficulties. The Primary 3 student struggled to participate in school activities as he got easily distracted in class and had difficulty expressing his ideas in sentences. He also had difficulty understanding classroom instructions and completing his homework.

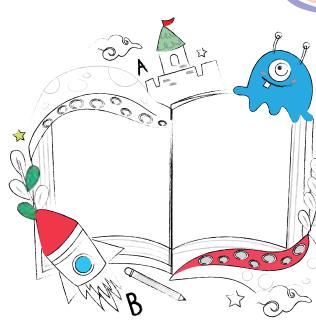
Concerned with his inability to express himself adequately and pay attention in school, Aqif's mother enrolled him in the Continuing Therapy Programme (CTP) in 2020 where he attended speech and occupational therapy.

His speech therapist worked with him on his oral language and reading comprehension skills to increase his engagement in curriculum activities and improve communication with his loved ones. Aqif also worked on improving his planning, organising and handwriting skills with his occupational therapist as they are important for daily tasks such as packing his school bag and completing writing tasks.

Besides working with Aqif and his parents, his therapists also reached out to his teachers, updating them on his therapy progress and sharing strategies so that they could help Aqif learn better in class.

Aqif has made great progress and is now able to narrate a story, apply new vocabulary in sentences, and focus better.

SPD Therapy Ha



She Bloomed Under a Circle of Care

Awlia Waafini Binte Abu Bakar, 4

Awlia was diagnosed with spina bifida, a condition that results in a severe structural scoliosis of her spine, limited left shoulder movements, and weak muscles around her trunk and limbs. She requires assistance in her daily activities such as dressing and moving around.

In 2020, her parents enrolled her in the Building Bridges EIPIC Centre at SPD@Jurong where she attends EIPIC three times a week, and receives physiotherapy at least once weekly.

Her physiotherapist worked with her family and the other EIPIC professionals to carry out interventions in the EIPIC classroom and at home. With time, Awlia made good progress.

Awlia's eyes sparkle with determination as she now works on improving trunk rotation, spinal mobility and upper limb strengthening.

Empowering Youths

We aim to bring out the best in our students by offering holistic support through bursaries, scholarships, case management and befriending services.

Highlights



bursary recipients and scholarship holders received \$237,400 in educational support from the NatSteel-SPD Education Programme Bursary Awards and the Asia Pacific Breweries (APB) Foundation Scholarship for Persons with Disabilities.



 A NatSteel Empowerment Award was given to a youth to pursue his interest
 in IT applications development.



The funding quantum and income criteria for the Bursary were increased to support more lowincome families amid rising living costs.

 Networking events and developmental workshops on financial literacy and work-life harmony were organised for the Youth Circle comprising past and current Scholarship recipients, to build stronger ties among the youths and to encourage self-advocacy.

Undergrad Helps Others Like Him Who Have Hearing Loss

Rajpal Nirat Singh, 22

Nirat was diagnosed with moderate hearing loss at the age of five. While living in Vietnam, the circumstances of fellow students with hearing loss struck a chord with him, inspiring him to set up an organisation called Hearing Vietnam to transform their education. His resourcefulness saw him successfully garnering devices like bone-conduction headphones and audiobooks, which beyond helping these students learn English, also enabled some of them to hear music for the first time.

"My family's financial situation was hit badly from the pandemic and with the APB Foundation Scholarship, I hope to alleviate the financial burden. It also provides an added boost for me to pursue my aspiration of being a social entrepreneur," said Nirat, who is an economics undergraduate at the National University of Singapore.

Overcoming the Odds

Fatimah Bte Mohammed Ali, 18

Fatimah has cerebral palsy and relies on her mother, her main caregiver, for support in daily activities such as grooming, dressing and commuting.

To help with the household expenses, her mother joined Fatimah's father in signing up as safe distancing ambassadors. But both lost their jobs after the COVID-19 restrictions were eased when the pandemic situation stabilised. While her father found a job as a security officer subsequently, her mother hopes to find a job closer to their home so that she can care for Fatimah.

The Secondary 4 student hopes to pursue a course in perfumery upon graduation and is thankful for the NatSteel-SPD Bursary Award which has supported her since 2017. The award has gone a long way in helping Fatimah pay for her school fees and expenses, which offers her family some financial reprieve.

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At APB Foundation, we are invested in supporting communities to thrive and that includes investing in young talents. I am deeply proud of all that we have accomplished in the past 18 years with SPD in empowering outstanding individuals who have since gone on to make a positive impact and contribution back to our community. Every success that we have seen is testament that with the right support, these talents can uncage their fullest potential and shine brightly."

Mr Kenneth Choo, Member, Board of Trustees, **Asia Pacific Breweries Foundation** (left, receiving a token of appreciation from former scholar Winston Wong)





Over the last three years through the NatSteel-SPD Empowerment Award, I was able to mentor some youths and help them achieve their career aspirations. It has been meaningful and extremely satisfying to guide the mentees in taking charge of their aspirations and preparing them for the future. I'm delighted to be part of this programme."

Mr Ganesh Krishnaswamy, Chief Information Officer, **NatSteel Holdings Pte Ltd** (top left with NatSteel Empowerment Award recipient Keith Tan and his mother)





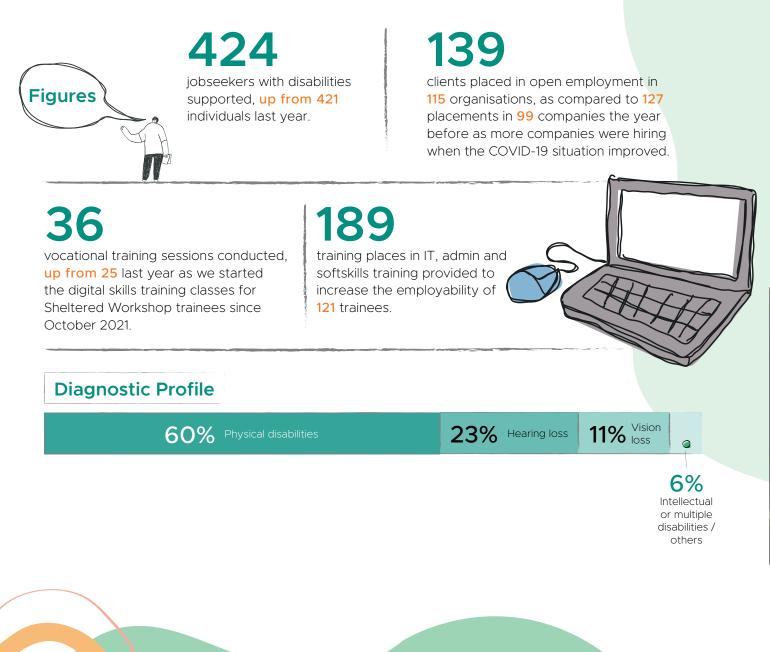
Transf©rming Lives through Financial Independence

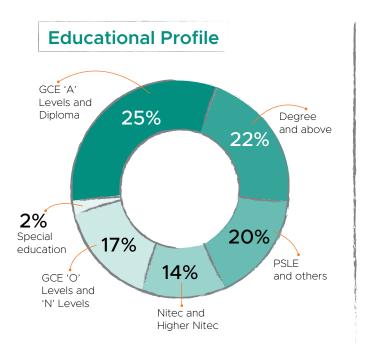
Employment provides not only financial independence, but also instills dignity and presents opportunities for social participation. We offer job seekers with disabilities a continuum of employment support and training in supported, sheltered and open employment settings.

Employment Support Programme

Our **Employment Support Programme (ESP)** helps people with physical disabilities as well as hearing and vision loss secure open employment and realise their career aspirations.

Besides offering courses and training to improve their employment prospects, there is also job support of at least six months to ensure our jobseekers with disabilities are able to adapt and cope with the job and working environment.







Learning and Growing in the Job

Age Profile

1%

Below 20

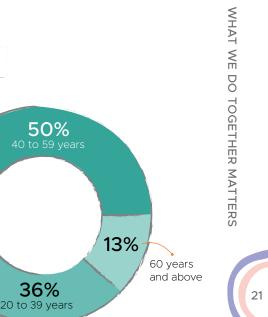
vears

Loh Eng Meng, 43

Born with profound hearing loss, Mr Loh enrolled in SPD's Employment Support Programme (ESP) in the hopes of seeking employment after his contract as an events management co-ordinator at his previous company ended in 2017.

When he first joined the ESP, he underwent a structured ESP employability training conducted by our social worker to understand his own job expectations better and find ways to identify suitable training opportunities. Our employment support specialist worked closely with him to finetune his resume and recommended suitable jobs that matched his strengths and experience.

Eventually, Mr Loh landed a job at a company specialising in interior fit-out where he provides IT support to the Human Resource department, and helps in the onboarding of new hires and the planning of building facilities. Having worked in the company for three years now, he enjoys learning new things every day. He is grateful to be working in a company that has an inclusive hiring policy that welcomes persons with disabilities.



SPD Sheltered Workshop

Our longest running programme, the SPD Sheltered Workshop supported by Keppel provides supported employment and vocational training for persons with disabilities through projects and contract work in both simulated and actual working environments.

The workshop engages persons with disabilities in skilled craftwork like bookbinding, book restoration and production of lifestyle products, assembly and packing work as well as computer-based projects such as digital archiving and data entry.



Highlights



In collaboration with SG Enable, Microsoft and IMDA, we introduced the Digital Enablement Programme which equips persons with disabilities with functional digital skills and increases the employability of those who are work-ready.

137 supported, a dip of

7 per cent from last year as most screened did not meet the admission criteria. There was also withdrawal from the programme due to the pandemic situation.



trainees engaged in enclave assignments, an **increase** from last year as more were found to be work-ready under the Sheltered Workshop training.

Figures



\$1,032,103

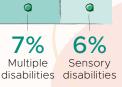
in income generated from the workshop, an 11 per cent increase with more work contracts secured as the economy opened up.



Diagnostic Profile

47% Physical disabilities

40% Developmental disabilities



To Be Self-reliant is Her Greatest Motivation

Ng Chai Lian, 54

Mdm Ng had a stroke eight years ago and lost her job. As her savings were depleting, she turned to SPD's Employment Support Programme for help. Found unsuitable for open employment at the time, she was referred to the SPD Sheltered Workshop where she received job training and work skills development.

As part of a training opportunity, Mdm Ng was selected for an enclave assignment offered by our employment partner, **Bollore Logistics Singapore Pte Ltd**, in November 2019. She worked at Bollore's warehouse and was involved in unzipping, unpacking and kitting of cosmetic products. Our occupational therapist also worked with her in taking public transport independently to and from the workplace.

After receiving an On-the-Job Training certification from the Institute of Technical Education, the team shortlisted her for a job as a hand packer at **N&N Agriculture**, under **SPD's Intensive Supported Employment Programme (ISEP)**. Mdm Ng completed her job trial and ISEP training and has been gainfully hired by N&N Agriculture since September 2021.

Transition to Employment

Adopting a transdisciplinary and client-centred approach, the **Transition to Employment (TTE)** team helps persons with acquired physical disabilities return to work or school through therapy and work-hardening skills.



Highlights

- Emotional Resilience Programme, Client-To-Client sessions and Sleep and Pain support groups were developed to offer a range of care support for clients.
- 3 TTE alumni returned to offer peer support and resource building services in projects such as the Return to Work Support Group.
- Psychology services were incorporated as part of TTE's programme offerings.



Figures

2% Amputation

0

12%

Others



of discharged clients returned to work

Diagnostic Profile

of whom 50 were discharged.

87 clients served,

60% Stroke



0

23% Spinal cord injuries

Returning to the Workforce with Confidence Issac Lim, 36

Isaac was a former writer who joined SPD's Transition to Employment (TTE) programme after he was diagnosed with Cauda Equina syndrome. As he uses a wheelchair, it was difficult for him to access his previous office which was located above a shophouse that has no lift access. Though he was working from home, he was concerned that it would be inconvenient if he had to return to office. He decided to look for a new job and joined TTE in 2020.

At TTE, he received physical and functional interventions comprising strengthening exercises, functional upper limb activities, community mobility training, community outings and exploration of sports such as disabled archery. He also received psychosocial and employment support through participation in TTE's self-management group, return to work support group, counselling and coaching sessions. There was ongoing job exploration throughout his time in the programme. After nearly two years of intervention and support, he successfully returned to work as a copywriter/creative strategist upon discharge from TTE.

Improving Quality of Lives

We seek to improve the lives of persons with disabilities and their caregivers by providing care, respite as well as therapy services.



Day Activity Centre

At the **Day Activity Centre (DAC)** located at our headquarters in Tiong Bahru, adults with disabilities are engaged in a structured programme that builds their self-help, community living and social recreational skills. Caregivers and family members also get much-needed respite from their caregiving duties.

Highlights

16



88

clients were trained to use assistive technology (AT) to help them communicate better and for computer access.

- DAC Without Walls resumed in January 2022 after the programme went on a hiatus due to the COVID-19 situation.
- Leathercraft and diamond artwork produced by clients with autism were put on the SPD e-shop for sale.



Diagnostic Profile

81% Physical or multiple disabilities



| Subsidies | No. of Clients (after means testing and internal deviation) | | |
|-------------------------|---|--|--|
| Public Assistance, 100% | 21 | | |
| 75% to 80% | 38 | | |
| 30% to 60% | 13 | | |
| No subsidies | 16 | | |

Keeping Hong Yun Meaningfully Engaged

Chong Hong Yun, 22

Hong Yun was diagnosed with autism spectrum disorder and intellectual disability at an early age. When he first joined the Day Activity Centre (DAC) in 2019, he was found to engage in self-injurious and aggressive behaviours such as hitting himself or others and biting his hands and legs to the point that they bled. He also threw tantrums and had meltdowns frequently. These behaviours would increase in frequency and intensity when he could not have the snacks and drinks that he wanted.

To address this behaviour, a "first, then" visual schedule was created to set limits and convey clearly to Hong Yun when he could get the items that he wanted. Concrete visual cues and a timer were also used to teach him the concept of waiting. With consistent interventions, the frequency and intensity of his tantrums and self-injurious behaviours reduced significantly. In this past year, he has also shown improvements in terms of his work task tolerance and ability and willingness to follow exercise circuits. Hong Yun, who attends the DAC thrice a week, is now learning leathercraft skills to maximise his vocational potential as well as to hone his fine motor skills and improve his concentration.





SPD Rehabilitation Centres

The **SPD Rehabilitation Centres** at the SPD Ability Centre and SPD@Toa Payoh provide step-down care in the community for adults and the elderly with disabilities. Clients we serve include those with neurological, orthopaedic, medical, and surgical conditions as well as congenital disabilities. A day care programme for the elderly is also available at SPD@Toa Payoh.

Highlights

 The Brain Injury Rehabilitation Programme (BIRP) was launched in June 2021, making SPD the first known community service provider in Singapore to provide specialised rehabilitation to persons with moderate traumatic brain injury. It provides cognitive rehabilitation with the aim of rebuilding the individual's self-identity, promoting independence and improving overall quality of life.







- A bi-monthly medical consultation was started with rehabilitation doctors from Tan Tok Seng Hospital to expose SPD's therapists to the expertise of external rehabilitation physicians. This is on top of similar ongoing sessions with Singapore General Hospital.
- The SPD Rehabilitation Centre at SPD@Toa Payoh reached out to National Health Group Polyclinics (NHGP) and private practitioners in the vicinity for referrals and started supporting patients with musculoskeletal issues from these clinics from September 2021.

507 clients supported at the SPD Rehabilitation Centres,

up 29 per cent from last year as more clients returned for service as the COVID-19 situation stabilised locally. 126 clients enrolled in SPD@Toa Payoh's day care programme,

> up **3** per cent from last year.



20,978 therapy sessions provided at SPD Rehabilitation Centres and SPD@Toa Payoh's day care programme,

up **34** per cent from last year.



145 tele-practice sessions offered to 13 clients from the SPD Rehabilitation Centres.



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Stroke Survivor Finds His Voice

Allan Tan, 50

Former managing director in the automotive industry, Mr Tan found that his life took a dramatic change when he survived a stroke three years ago. Since then, he has difficulty holding conversations as he struggles to plan and organise sentences, as well as finding the right words to say. His condition, known as aphasia, happens when parts of the brain that control language are damaged after an injury such as a stroke.

When he was enrolled in the SPD Rehabilitation Centre, his speech therapist introduced strategies such as using alternative words and a mix of languages to help him find the right words to say. She also worked with Mr Tan to better plan and organise his messages so that his loved ones could understand him better. With regular intervention, Mr Tan has made much progress to his expressive speech and is now able to apply the strategies effectively to his daily communication.

Leveraging Techn©logy and Pushing Roundaries



Specialised Assistive Technology Centre

We explore the use of assistive technology (AT) with our clients to enable them to overcome challenges in the environment. Our **Specialised Assistive Technology Centre** (**Specialised ATC**) is situated at **Tech Able**, which is jointly managed by SPD and **SG Enable**, at the Enabling Village.

Highlights



 Conducted AT training for 439 students, who are undergraduates in occupational therapy, biomedical engineering and more, from 11 Institutes of Higher Learning (IHLs).

- Developed and conducted masterclasses on Supporting Students with Special Educational Needs (SEN) for SEN Support Centres of 8 IHLs.
- Launched the ninth AT satellite loan library at the Singapore National Eye Centre, the first that is based in a healthcare institution.

262 clients supported, up 22 per cent from last year.

420 intervention sessions conducted.



413 AT devices loaned out, an increase from 341 loan last year.

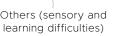


Diagnostic Profile

67% Physical disabilities

Neurological conditions (autism, cerebral palsy, stroke etc)

14%



19%

30

31

Connecting with Others through Assistive Technology

Lim Joo Phiau, 43

A road traffic accident left Mr Lim with traumatic brain injuries that impacted his motor skills, communication abilities and to some extent, his memory. With limited hand and leg movements, he relies on his stepfather, who is his main caregiver, to help him in daily activities. Mr Lim was enrolled in the Specialised Assistive Technology Centre (Specialised ATC) in 2019. To help him move around independently, he was prescribed a motorised wheelchair.

During an assessment, the Specialised ATC team noticed that his communication was limited to sounds or part words, which only his stepfather could understand. Before receiving intervention, Mr Lim primarily used a handphone to receive phone calls from his stepfather, which limited his ability to express himself fully. Subsequently, the team prescribed him with an android and text-based Augmentative and Alternative Communication (AAC) application that allows him to type out messages, say them aloud and even store messages for future use. As he gets more familiarised with using the app, Mr Lim is now able to engage his family and friends via WhatsApp. More recently, he was able to attend online befriending sessions with a volunteer from SPD.

Partnering Clients and Caregivers in Their Rehab Journey

Specialised Case Management Programme

Our social workers and case management officers provide counselling, financial assessment and assistance, guidance on self-care management and referrals for persons with disabilities and their families, connecting them to useful community resources.

Highlights

- Monthly Stroke Survivors Support Group (3SG) was run from April to July 2021 in collaboration with the Singapore National Stroke Association.
- Conducted a care planning talk for caregivers of stroke survivors in September 2021.
- Started the Malay Community Psychosocial Support Group to reach out to Malay-speaking clients and caregivers.

- Two posters on supporting children of parents with disabilities and disability money matters were presented at the Principal Social Work Seminar.
- Served as a member in the Family Violence Workgroup along with other agencies in central Singapore such as the Singapore Police Force, Social Service Office @ Bukit Merah and Kreta Ayer, and Association for Persons with Special Needs (APSN).



individuals and their families received case management support

up **9** per cent from last year.



home visits conducted,

down 16 per cent

from last year as we shifted to virtual support in view of the COVID-19 situation.



Client Profile 9% 21 years and below **9%** 80 years and above (-60% -0 33% 49% \bigcirc \bigcirc \bigcirc 40% Female Male 22 to 59 years 60 to 79 years .9% Sensory, developmental or intellectual disabilities 91% 0 Physical and multiple disabilities

Over

60%

earned less than **\$1,200** per month



33

Caregiver Support

Supported and engaged 1,456 caregivers through a series of training and support activities. Co-developing a Caregiver Assessment and Engagement framework for the disability sector together with SG Enable and two other social service agencies. Piloted the use of the Zarit Burden scale as a consistent assessment tool to tier the level of support for caregivers.

Sheltered Workshop

started a monthly support group for its caregivers.

Quarterly talks on topics such as self-care, future care planning and deputyship were organised for caregivers of clients from **Day Activity Centre**, **Sheltered Workshop** and **Specialised Case Management Programme**.



Subsidies & Financial Assistance

The SPD Care Fund disbursed \$15,350

to 22 clients who needed interim financial assistance to tide over social or healthcare crisis, as well as to subsidise the purchase of essential assistive technology and motorised devices. The Daily Needs Programme disbursed

\$26,750

in grocery vouchers to **79** clients. The income criteria was increased to support more low-income families amid rising living costs.

VOUCHER

Launched a caregiver-to-caregiver support for the **Transition to Employment programme**.



182 clients were technologically enabled through computer access offered by the Infocomm Media Development Authority's NEU PC Plus Programme which SPD helped to administer. There were fewer clients supported as compared to last year as many have returned to onsite classes and working in the office, reducing the need for devices.

Specialised Transportation

Our highly subsidised two-way dedicated transport service was offered to **492** clients who were unable to take public transport to our centres due to their disabilities or route inaccessibility.





35

A Home of Her Own

Wong Sow Fong, 60

Mdm Wong has multiple medical conditions including hearing loss in her right ear and depression. When she was first referred to the Specialised Case Management Programme (SCMP), she was living temporarily at a friend's house while waiting for her rental flat.

As Mdm Wong has no family support, our social workers helped to alleviate her financial worries through applications for grocery vouchers, milk powder as well as for the Assistive Technology Fund to repair her mobility scooter. They also provided supportive counselling to enhance her emotional wellbeing.

When her flat was ready, our social workers helped her to settle in by applying to the Pass It On initiative and for the SPD Care Fund to get essential items for the flat. The SCMP team also worked with the district's Family Service Centre to orientate Mdm Wong into the new environment. With the encouragement and support of the social workers, Mdm Wong is now enjoying a better quality of life and improved emotional wellbeing.

Growing the Sector Together

SPD Therapy Hub

The **SPD Therapy Hub** recruits and manages a pool of physiotherapists, occupational therapists and speech therapists to meet the needs of the sector. The opportunity to be exposed to different clinical settings provides our staff with varied experience and professional development options.

6,150

clients in the community were supported by SPD Therapy Hub,



104

Figures

physiotherapists, occupational and speech therapists were deployed to support children, adults and the elderly in



programmes within SPD and in the community such as in nursing homes, day activity centres, community hospitals, EIPIC centres, and schools.

Capability Building across Sectors

 Professionals from SPD's Children Services trained 354 school personnel to build their competencies in supporting children with developmental and learning needs in mainstream schools and pre-schools.



| Courses | No. of Runs | No. of Participants |
|--|-------------|---------------------|
| ECDA-endorsed professional development courses for Early Childhood and Early Intervention Educators (2 courses) | 6 | 150 |
| MOE-endorsed professional development courses for primary and secondary school Allied Educators (5 courses) | 5 | 141 |
| Customised training workshops for pre-school and primary school staff | 2 | 63 |
| Total | 13 | 354 |

21

students studying in fields such as occupational therapy, speech therapy and physiotherapy were deployed to SPD for clinical attachments.

F©stering Understanding and /cceptance



over **15,000**

individuals reached through talks, events, campaigns and workshops aimed at inculcating an inclusive mindset among Singaporeans.

Highlights



- A Chinese version of SPD's corporate website, created to reinforce outreach to the Chinese-speaking community in Singapore, went live in August 2021.
- The SPD Inclusion Champions Programme was launched under which persons with disabilities and caregivers are recruited to advocate on behalf of the disability community.

 The UNLABEL campaign, with support from public transport operator SMRT and creative agency Societal, was staged for the fourth year to debunk disability stereotypes. Posters were installed at 20 MRT stations between 25 November and 22 December 2021.



Steadfast Supp
 prters

We galvanised people from all walks of life to contribute time, expertise and money so that our clients and their caregivers are adequately supported in their programmes. We are grateful for the unwavering commitment that our supporters have shown.



Volunteers

108 individuals and 17 corporates, schools and community groups stepped forward and contributed 5,145 hours.



A new groceries distribution programme involving out corporate partners was launched.

5

participating corporates with ⁻ more than 130 volunteers purchased, packed and delivered groceries to more than 100 families.

Mind Culture provided counselling support to 26 SPD staff throughout the COVID-19 pandemic.





I started volunteering with SPD since 2014. The time I spent helping others and giving back to the society has been very meaningful, and I'm happy to be a part of the SPD community. " *Agnes Chiew, SPD volunteer*

Donors, Sponsors, Supporters

- The **My SPD Experience** initiative was started to encourage staff, clients and supporters of SPD to start their own online fundraising campaigns on **Giving.sg** in aid of SPD. More than **\$60,000** was raised from **15** campaigns.
- Since 2020, Kowloon Club has pivoted to organising virtual charity concerts to raise funds for SPD. With Tote Board's dollar-for-dollar matching, the Club raised \$226,000 in the year for SPD through the Blessed New Journey Charity Concert held on 8 October 2021.





• The SPD Ability Walk & Run and SPD Charity Golf raised close to \$600,000 with Tote Board matching, thanks to all our donors who came out to support the events while keeping to COVID-19 restrictions.





- Together with some friends including people with disabilities, Scott Tay (*right, seated in wheelchair*), founder of boutique travel agency **Beyond Expeditions**, embarked on a 72-km coast-to-coast trail on wheelchairs to push their own limits, inspire others and to raise funds. The group of 8 raised \$24,000 for SPD.
- 128 schools participated in SPD Charity Hongbao. Altogether, they helped to raise close to \$200,000.
- The generosity of individual and corporate donors raised \$5.69 million.
- Despite economic uncertainties, the following long-time partners continued to support SPD: Asia Pacific Breweries Foundation, Chew How Teck Foundation, Far East Organization, Keppel Care Foundation, NatSteel Holdings, NTUC Foundation, President's Challenge, TechnipFMC, Tote Board, Trailblazer Foundation Ltd, Mr Oan Chim Seng and Mr Wong Kim Yin.

Our People, Technology and Infrastructure

In a year marked by uncertainties and hardships, our staff innovated and navigated the new normal to deliver the best care in the most efficient manner, so that those under our care were not left behind.



People Development

Highlights

- The Generic and Technical Skills and Competencies Framework for staff as well as a Talent Management Framework were developed to support capability building.
- A succession planning framework was drawn up to bolster SPD's bench strength.
- An Innovation Steering Committee comprising the CEO and directors was formed to steer the innovation journey.

- 19 Innovation Champions across departments and divisions were appointed to promote innovation within their teams.
- Recommendations from the **SPD One** staff projects, formed to help SPD improve in different aspects, were incorporated into the staff's career development planning and the induction of new hires.



Staff clocked **49** hours each on average in training. Figures

40

Service Quality Commitment



staff were awarded the **SingHealth Quality Service Award** for their service excellence and/or contribution in the COVID-19 safe management efforts.



Technology and Infrastructure

• We stayed on track in our digital transformation journey to improve work efficiencies.



• Enhancements were made to the IT infrastructure, including the upgrading of Internet bandwidth, network backbone, servers and Wi-Fi coverage to grant staff greater connectivity.



• Renovation works were started at our headquarters to provide a more conducive environment for our clients, caregivers and staff.



 Renovation works completed at SPD@Jurong, enabling the centre to optimise space and stay relevant to evolving needs of EIPIC.







Onward and Upward

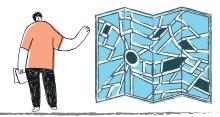
Our work continues. We are determined to see every person with disability included in our communities, and we believe we can achieve this together. Here are our initiatives for the next year.

Programme Enhancements

 Expand the Little Seeds programme to reach more caregivers and children on the waiting list at SPD's Building Bridges EIPIC Centres.



- Set up a caregiver resource library at SPD@Tampines and SPD@Jurong.
- Develop a roadmap on the training and employment options for potential jobseekers with disabilities and those graduating from special education or mainstream schools.



 Pilot and evaluate an alternative caregiver service model in reducing the burden or stressors experienced by caregivers.



• Develop a resource kit with bitesized resources to engage the EIPIC caregivers at various touchpoints.





- Pilot a siblings programme at SPD@Jurong with the help of volunteers.
- Continue to roll out training modules under the Digital Enablement Programme to raise the employability of persons with disabilities.



• Recruit caregivers as caregiver champions.



• Renovate SPD@Toa Payoh to include dementia-friendly features.





Boost Technological Capability

- Enhance cybersecurity measures and provide devices to frontline staff to facilitate their work.
- Digitalise work processes and adopt technology to enhance existing systems and maximise work efficiencies.



Improve Staff Capability

• Strengthen staff engagement.



• Implement the succession planning framework.



Put in place a coaching and mentoring framework.







Leading the Way

Patron

Her Excellency, Madam Halimah Yacob President of Singapore

Board of Management

Mr Ngan Wan Sing, Winston President (26 September 2020 – current) Vice-President (25 August 2012 – 26 September 2020) Honorary Assistant Treasurer (21 August 2010 – 25 August 2012) Retired Partner, Ernst & Young LLP

Ms Ong Toon Hui, PPS(E)

Vice-President (26 September 2020 – current) Dean & Chief Executive Officer, Singapore Civil Service College

Mr Kelvin Ling Ang Kerng

Honorary Treasurer (26 September 2020 – current) Retired

Mr Tang Liheng Honorary Assistant Treasurer (26 September 2020 – current) Honorary Assistant Treasurer (25 August 2018 – 15 July 2019) Director, Service Delivery Division, Ministry of Defence

Ms Chow Siew Ying, PPA(G) Member

Mrs Diana Ee-Tan Member (from 18 February 2022)

Prof Ho Lai Yun, BBM, PBS, PBM, JP Member

A/P Lim Hua Beng Member

Dr Ng Yee Sien Member

Mr James Ong Hsien Chih Member

Mr Yeo Teck Guan Member

Mr Zhang Weijie *Member*

Mr Abhimanyau Pal Ex-Officio Secretary (from 1 December 2010)

Board Advisory Panel (with effect from 6 October 2020)

Members

Ms Chia Yong Yong, BBM, PBM Mr Low Wong Fook Mr Tan Soo Nan

Technology Advisory Panel (with effect from 14 October 2020)

Chairperson Mr Tan Yuh Woei

Members Ms Koh Li-Na Mr Wong Hwee Lim Mr Yeo Teck Guan

Audit Committee

Chairperson Mr James Ong Hsien Chih

Members

Ms Suman Kishinchand Balani Ms Chow Siew Ying, PPA(G) Mr Kamalarajan M Chettiar Mr Yeo Jeu Nam

Resource Mobilisation & Partnerships Committee

Chairperson

Mr Yeo Teck Guan

Members

Mr Philip Chan Mrs Diana Ee-Tan Mr James Ong Hsien Chih Dr Claire Tan Lee Fang Mr Tan Yuh Woei Mrs Yeo Su Chen (till 11 June 2021)

Human Resource & Remuneration Committee

Chairperson Ms Ong Toon Hui, PPS(E)

Members

Ms Christine Kho Geok Cheng Mr Lim Khia Tat Mr Low Wong Fook Ms Poh Hwee Hian

Services Committee

Chairperson Prof Ho Lai Yun, BBM, PBS, PBM, JP

Members

Dr Bok Chek Wai (from 28 August 2021) A/P Lim Hua Beng A/P Lim Sok Mui, May Dr Ng Yee Sien Ms Susan Niam Ms Tan Bee Yee (from 28 August 2021) Mr Tang Liheng A/P Wong Meng Ee Mr Wong Zi Heng (from 28 August 2021) Mr Zhang Weijie

Senior Management

Abhimanyau Pal, Chief Executive Officer Esther Chong, Director, Organisational Development Becky Hoo, Director, Children Services Tay Soong Kiang, Director, Corporate Services Teo Pek Wan, Director, Adult & Elderly Services Joyce Wong, Director, Centralised Services and Resource & Impact Katherine Sng, Deputy Director, Community Partnerships 45

Gevernance

SPD's Board of Management continued to serve in the second of its two-year term led by President, Mr Winston Ngan Wan Sing. In FY2021/2022, Mr Ngan was the only Board member serving more than 10 consecutive years, having been elected for his final term in accordance with SPD's Constitution and as part of the Board's leadership transition plans.

In the year, the Board welcomed Mrs Diana Ee-Tan to the Board. Mrs Ee-Tan also serves on SPD's Resource Mobilisation and Partnerships Committee. The Board added to its clinical and medical talent pool through the recruitment of Dr Bok Chek Wai and Ms Tan Bee Yee to the Services Committee and was pleased to have Mr Wong Zi Heng join the Services Committee with his passion to advocate for disability causes.

The profiles of members of the Board of Management, Advisory Panels and Board Committees are posted on SPD's website.

Please also refer to SPD's website for our Code of Ethics and Conduct and Whistle Blowing Policy.

In the year, the Board met six times, exceeding that provided under the Constitution. In addition, other meetings involving Board and Board Committee members with relevant backgrounds and capabilities to evaluate potential new areas of service, budgetary preview, strategic shifts and responses to government actions and schemes were held throughout the year to guide management in their journey.

| Board Member | Designation for Term 2020-2022 | Attendance in FY2021/2022 |
|---|-----------------------------------|------------------------------|
| Mr Ngan Wan Sing, Winston | President | 6 out of 6 |
| Ms Ong Toon Hui, PPS(E) | Vice President | 6 out of 6 |
| Mr Kelvin Ling Ang Kerng | Honorary Treasurer | 5 out of 6 |
| Mr Tang Liheng | Honorary Assistant Treasurer | 6 out of 6 |
| Ms Chow Siew Ying, PPA(G) | Member | 6 out of 6 |
| Prof Ho Lai Yun, BBM, PBS, PBM, JP | Member | 6 out of 6 |
| A/P Lim Hua Beng | Member | 6 out of 6 |
| Dr Ng Yee Sien | Member | 5 out of 6 |
| Mr James Ong Hsien Chih | Member | 6 out of 6 |
| Mr Yeo Teck Guan | Member | 6 out of 6 |
| Mr Zhang Weijie | Member | 5 out of 6 |
| Mrs Diana Ee-Tan (from 18 February 2022) | Member | 1 out of 1 |

RESERVES POLICY

The Board of Management regularly reviews the financial performance and budgets to ensure that unrestricted funds are adequate to fulfil our continuing obligations. The Board of Management's current policy is for the Society to maintain reserves that are freely available for operating purposes of no more than two years of its total operating expenditure for financial sustainability. This should enable services with unanticipated reduction or disruption in funding to continue running smoothly until new funding is available. As of 31 March 2022, SPD's reserves stood at about 10.8 months.

CONFLICT OF INTEREST POLICY

SPD's conflict of interest policy which is approved by its Board, requires Board and Board Committee members and employees to declare actual or potential conflicts of interest on a regular, need to and earliest opportunity basis. Conflict of interest is also managed through excluding staff, Board and Committee members from discussions and decision-making where there is a conflict of interest. Documented policies and procedures serve to guide and help define what constitutes a conflict of interest and how a conflict situation is to be handled.

Code of Governance Evaluation Checklist for the Year Ended 31 March 2022

| S/No. | Code Guideline | Code ID | Response (select whichever is applicable) | Explanation (if Code guideline is not complied with) |
|-------|---|---------|--|---|
| BOARI | O GOVERNANCE | | | |
| 1 | Induction and orientation are provided to incoming governing Board members upon joining the Board. | 1.1.2 | Complied | |
| | Are there governing Board members holding staff ¹ appointments? Remarks: (skip questions 2 and 3 if "No") | | No | |
| 2 | Staff does not chair the Board and does not comprise more than one third of the Board. | 1.1.3 | | |
| 3 | There are written job descriptions for the staff's executive functions and operational duties, which are distinct from the staff's Board role. | 1.1.5 | | |
| 4 | The Treasurer of the charity (or any person holding an equivalent position in the charity e.g. Finance Committee Chairman or a governing Board member responsible for overseeing the finances of the charity) can only serve a maximum of four consecutive years. If the charity has not appointed any governing Board member to oversee its finances, it will be presumed that the Chairman oversees the finances of the charity. | 1.1.7 | Complied | |

| S/No. | Code Guideline | Code ID | Response (select whichever is applicable) | Explanation (if Code guideline is not complied with) |
|-------|--|---------|--|--|
| 5 | All governing Board members must submit themselves for re-nomination and re- appointment at least once every three years. | 1.1.8 | Complied | |
| 6 | The Board conducts self-evaluation to assess its performance and effectiveness once during its term or every three years, whichever is shorter. | 1.1.12 | Complied | |
| | Is there any governing Board member who has served for more than ten consecutive years? Remarks: (skip item 7 if "No") | | Yes | Refer to explanation in next row |
| 7 | The charity discloses in its annual report the reasons for retaining the governing Board member who has served for more than ten consecutive years | 1.1.13 | Complied | In FY2020/2021 (Sep 2020), Mr Ngan Wan Sing Winston, the only Board member who has served more than ten consecutive years, was elected to continue for a final term of two years as permitted by and in accordance with SPD's Constitution, as part of Board leadership transition. |
| 8 | There are documented terms of reference for the Board and each of its committees. | 1.2.1 | Complied | |
| CONFL | ICT OF INTEREST | | | |
| 9 | There are documented procedures for governing Board members and staff to declare actual or potential conflicts of interest to the Board at the earliest opportunity. | 2.1 | Complied | |
| 10 | Governing Board members do not vote or participate in decision making on matters where they have a conflict of interest. | 2.4 | Complied | |

| S/No. | Code Guideline | Code ID | Response (select whichever is applicable) | Explanation (if Code guideline is not complied with) | |
|--|--|------------------------|--|---|--|
| STRAT | EGIC PLANNING | | | | |
| 11 | The Board periodically reviews and approves the strategic plan for the charity to ensure that the charity's activities are in line with the charity's objectives. | 3.2.2 | Complied | | |
| 12 | There is a documented plan to develop the capacity and capability of the charity and the Board monitors the progress of the plan. | 3.2.4 | Complied | | |
| HUMA | N RESOURCE AND VOLUNTE | EER ² MANAG | EMENT | | |
| 13 | The Board approves documented human resource policies for staff. | 5.1 | Complied | | |
| 14 | There is a documented Code of Conduct for governing Board members, staff and volunteers (where applicable) which is approved by the Board. | 5.3 | Complied | | |
| 15 | There are processes for regular supervision, appraisal and professional development of staff. | 5.5 | Complied | | |
| | Are there volunteers serving in the charity? Remarks: (skip item 16 if "No") | | Yes | | |
| 16 | There are volunteer management policies in place for volunteers. | 5.7 | Complied | | |
| FINANCIAL MANAGEMENT AND INTERNAL CONTROLS | | | | | |
| 17 | There is a documented policy to seek the Board's approval for any loans, donations, grants or financial assistance provided by the charity which are not part of the charity's core charitable programmes. | 6.1.1 | Complied | | |
| 18 | The Board ensures internal controls for financial matters in key areas are in place with documented procedures. | 6.1.2 | Complied | | |

| S/No. | Code Guideline | Code ID | Response (select whichever is applicable) | Explanation (if Code guideline is not complied with) |
|--------|--|---------|--|---|
| 19 | The Board ensures that reviews on the charity's internal controls, processes, key programmes and events are regularly conducted. | 6.1.3 | Complied | |
| 20 | The Board ensures that there is a process to identify, and regularly monitor and review the charity's key risks. | 6.1.4 | Complied | |
| 21 | The Board approves an annual budget for the charity's plans and regularly monitors the charity's expenditure. | 6.2.1 | Complied | |
| | Does the charity invest its reserves (e.g. in fixed deposits)? Remarks: (skip item 22 if "No") | | Yes | |
| 22 | The charity has a documented investment policy approved by the Board | 6.4.3 | Complied | |
| FUND | RAISING PRACTICES | | | |
| | Did the charity receive cash donations (solicited or un- solicited) during the financial year? Remarks: (skip item 23 if "No") | | Yes | |
| 23 | All collections received (solicited or unsolicited) are properly accounted for and promptly deposited by the charity. | 7.2.2 | Complied | |
| | Did the charity receive donations in kind during the financial year? Remarks: (skip item 24 if "No") | | Yes | |
| 24 | All donations in kind received are properly recorded and accounted for by the charity. | 7.2.3 | Complied | |
| DISCLO | | | | |
| 25 | The charity discloses in its annual report – (a) the number of Board meetings in the financial year; and (b) the attendance of every governing Board member at those meetings. | 8.2 | Complied | |

| S/No. | Code Guideline | Code ID | Response (select whichever is applicable) | Explanation (if Code guideline is not complied with) |
|-------|---|---------|--|---|
| | Are governing Board members remunerated for their services to the Board? Remarks: (skip questions 26 and 27 if "No") | 8.2 | No | |
| 26 | No governing Board member is involved in setting his or her own remuneration. | 2.2 | | |
| 27 | The charity discloses the exact remuneration and benefits received by each governing Board member in its annual report. OR The charity discloses that no governing Board member is remunerated. | 8.3 | | |
| | Does the charity employ paid staff? Remarks: (skip questions 28, 29 and 30 if "No") | | Yes | |
| 28 | No staff is involved in setting his own remuneration. | 2.2 | Complied | |
| 29 | The charity discloses in its annual report the annual remuneration – (a) the total annual remuneration for each of its three highest paid staff who each has received remuneration (including remuneration received from the charity's subsidiaries) exceeding \$100,000 during the financial year; and (b) whether any of the three highest paid staff also serves as a governing Board member of the charity. The information relating to the remuneration of the staff must be presented in bands of \$100,000. OR The charity discloses that none of its paid staff receives more than \$100,000 each in annual remuneration. | 8.4 | Complied | |

| S/No. | Code Guideline | Code ID | Response (select whichever is applicable) | Explanation (if Code guideline is not complied with) |
|--------------|---|---------|--|---|
| 30 | The charity discloses the number of paid staff who satisfies all of the following criteria: (a) the staff is a close member of the family ³ belonging to the Executive Head ⁴ or a governing Board member of the charity; (b) the staff has received remuneration exceeding \$50,000 during the financial year. The information relating to the remuneration of the staff must be presented in bands of \$100,000. OR The charity discloses that there is no paid staff, being a close member of the family ³ belonging to the Executive Head ⁴ or a governing Board member of the charity who has received remuneration exceeding \$50,000 during the financial year. | 8.5 | Complied | |
| PUBLIC 31 | CIMAGE The charity has a documented | | | |
| | communication policy on the release of information about the charity and its activities across all media platforms. | 9.2 | Complied | |

Notes :

¹ Staff: Paid or unpaid individual who is involved in the day-to-day operations of the charity, e.g. an Executive Director or administrative personnel.

²Volunteer: A person who willingly serves the charity, without expectation of any remuneration.

- ³Close member of the family: A family member belonging to the Executive Head or a governing Board member of a charity-
 - (a) who may be expected to influence the Executive Head's or governing Board member's (as the case may be) dealings with the charity; or
 - (b) who may be influenced by the Executive Head or governing Board member (as the case may be) in the family member's dealings with the charity.

A close member of the family may include the following:

- (a) the child or spouse of the Executive Head or governing Board member;
- (b) the stepchild of the Executive Head or governing Board member;
- (c) the dependent of the Executive Head or governing Board member;
- (d) the dependent of the Executive Head's or governing Board member's spouse.

⁴Executive Head: The most senior staff member in charge of the charity's staff.

Summarised Financial Statements

| BALANCE SHEET (as at 31 March 2022) | 2022 | 2021 |
|--|------------|------------|
| ASSETS | | |
| Current Assets | 69,865,302 | 62,181,671 |
| Property, Plant and Equipment | 1,846,281 | 1,385,008 |
| Total Assets | 71,711,583 | 63,566,679 |
| LIABILITIES | | |
| Current Liabilities | 10,796,692 | 11,354,693 |
| FUNDS | | |
| General Fund | 29,406,850 | 30,313,524 |
| Designated Funds | 8,094,688 | 8,094,688 |
| Restricted Funds | 23,413,353 | 13,803,774 |
| TOTAL FUNDS AND LIABILITIES | 71,711,583 | 63,566,679 |
| STATEMENT OF FINANCIAL ACTIVITIES | | |
| (for the year ended 31 March 2022) | 2022 | 2021 |
| INCOME | | |
| Voluntary Income | 7,757,913 | 7,730,444 |
| Investment Income | 203,201 | 479,148 |
| Income from Charitable Activities | 34,101,334 | 31,182,783 |
| Other Income | 121,159 | 10,394 |
| Total Income | 42,183,607 | 39,402,769 |
| EXPENDITURE | | |
| Cost of Generating Voluntary Income | 953,499 | 890,137 |
| Charitable Activities | 31,798,745 | 29,797,957 |
| Governance Costs | 728,458 | 686,486 |
| Total Expenditure | 33,480,702 | 31,374,580 |
| NET INCOME | 8,702,905 | 8,028,189 |

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Thank You!

Donor Acknowledgment

(April 2021 to March 2022)

\$250,000 and Above

Far East Organization President's Challenge Trailblazer Foundation Ltd

\$100,000 - \$249,999

Asia Pacific Breweries Foundation Keppel Care Foundation Kowloon Club Singapore Pools (Private) Limited UBS Optimus Foundation Singapore Ltd

\$50,000 - \$99,999

A llancheran FMC Technologies Singapore Pte Ltd Ho Ching Keppel Club NatSteel Holdings Pte Ltd NTUC Fairprice Foundation Ltd Oan Chim Seng VDL Enabling Technologies Group Wong Kim Yin

\$10,000 - \$49,999

Aberdeen Asset Management Charitable Foundation Arttic Collections Pte Ltd Berzins Andrey Charles Cargill TSF Asia Pte Ltd Certis Cisco Security Pte Ltd Chan Man Ping Philip Chan Mui Noi Chew How Teck Foundation CMA Mental Arithmetic Centre Pte Ltd CTC Global Pte Ltd Digital Treasures Center Pte Ltd Ee Siong Chee Embassy of the Federal Republic of Germany, Singapore Energeo Systems Pte Ltd Estate of Chau Kwok Chew, Deceased Exyte Singapore Pte Ltd Hitachi Vantara Pte Limited HY Building & Maintenance Services Pte Ltd Jung Young Soo Korean Chamber of Commerce

Lee Foundation, Singapore Link-8 Security Pte Ltd Loyang Tua Pek Kong M.Tech Products Pte Ltd Medicell Pharmaceutical (S) Pte Ltd Netpoleon Solutions Pte Ltd Ng Eng Hen Otis Elevator Co. Phillips 66 International Trading Pte Ltd Quah Kee Swee Seagate Singapore International Headquarters Pte Ltd Seet Lucy Shu Xiaochuan Sian Chav Medical Institution Tan Chin Tuan Foundation Tan Yuh Woei Tech Data Advanced Solutions Pte Ltd The Community Foundation of Singapore - Donors of Sayang Savang Fund Tionale Pte Ltd United Overseas Bank Limited Wipro Networks Pte Ltd Yong Kon Yoon Eugene

\$3,000 - \$9,999

AAstar Pte Ltd ADDP Architects LLP Aegis Building & Engineering Pte Ltd Allalloy Dynaweld Pte Ltd Ang Boon Choo Aptitude Management Consulting Pte Ltd Asia Enterprises (Private) Limited Asia Pacific Breweries (Singapore) Pte Ltd AsiaPac Technology Pte Ltd Aspial Corporation Limited Bit Solution Pte Ltd Bridge Data Centres (International) Pte Ltd Chanrai Suvir Sunder Cheong Kit Kee Chia Shee Tien Chia Soo Hien Chiang Pik Wan Erica Chin Kirk Jin Chua Siao Leng Chua Wee Lee Anggerek

Chuan Lim Construction Pte Ltd Chung Seow Lim Commonwealth Kokubu Logistic Pte Ltd Dabo Corporation Pte Ltd Davinder Singh Dell Global B.V. (Singapore Branch) Ee Soon Teck Vincent Estate of Chan Yee Mui Deceased F&N Treasury Pte Ltd Gwee Tiong Kee Ronald Hoe Kee Hardware Pte Ltd Hoy San Stevedoring Pte Ltd Hu Aimin Isaac Manasseh Mever Trust Fund Koh Wee Seng Lai Ginn Song Lai Mun Onn Lee Kim Tah Foundation Lee Weng Chong LG Electronics Singapore Pte Ltd Liew Kai Lin Elaine Lim Eng Khiang Lim Jew Jing Lim Kah Gek Lim Nancy Ling Cher Guan Daniel LinkedIn Liu Jiehong Loh Qiuli Low Hwee Chua Maxi-Cash Group Pte Ltd Mitsubishi Electric Asia Pte Ltd Mutual Benefits Realty Pte Ltd Network For Electronic Transfer (Singapore) Pte Ltd Ng Cho Jan Ng Rebecca Ng Wee Loong Ocean Network Express Pte Ltd Oracle Corporation Singapore Pte Ltd Ow Chin Seng Pei Hwa Foundation Limited Peicai Secondary School Phua Lay Peng Denise PMG Asia Pacific Pte Ltd Poa K B Cynthia PTC System (S) Pte Ltd Revel Tech (SG) Holdings Pte Ltd

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SPD's status as an Institution of a Public Character (IPC) was renewed for the period from 1 January 2022 to 31 December 2025.